

NEW Product Brochures Released

Our menu review process for 2013/14 is now complete and by now you should have received a copy of the Chilled Cycles and / or Ready Range brochure(s). The revised ranges take effect from Wednesday May 1st 2013 which for customers using our chilled meals is Wednesday week 1.

In reviewing your menus please note that:

- No products have been deleted from any of the chilled production cycles
- No products have been delisted from the Ready Range
- New products have been added to both ranges
- Several existing dishes have benefitted from recipe improvements
- A simplified dietary coding string has been introduced for all products



readyrange

Product List May 2013 - March 2014




Tillery Valley
delivering nutritious meals

Samples of the new dishes are available for you to try and these should be requested via your Catering Consultant from whom further copies of the product brochures can also be obtained.

RTT

REAL TIME TECHNICAL
REMINDER



The 2013-4 version of our Real Time Technical dietary and product information is scheduled to be completed and emailed to all those who request it during April. In order to put yourself on our mailing list to receive a copy as soon as it's ready please send a blank email with the subject line "Send V2013" to the following address:

RTT@tilleryvalley.com

Please note that you will receive an "out of office" reply - this is an acknowledgement that your mail has been received. If you have previously registered by emailing the above address there is no need to do so again as you will have already been added to the list.

The file size of Real Time Technical and all associated documents is around 7 Megabytes which is below the 10 Megabyte file size limit of the majority of email firewalls - please ensure that there is sufficient space in your inbox to receive the files. If an email gets rejected back to us then the individual concerned will be contacted in order to arrange a redelivery or alternate method to receive the files.

We ask that all customers who wish to receive a new copy of RTT do so via email in order to help us move to a more efficient, secure and modern method of distribution.

five
of the best

Focus on Five was launched as a result of an Investors in People survey. The survey provided us with a wealth of information on how employees feel working for our organisation, and this information was used to provide us with guidance on the 5 key areas that the business could improve upon to create a high performance environment.

The 5 key areas for Focus on Five are:

Communication

Recognition

Personal
Development
Reviews

Learning
and
Development

Clear
Communication



Tillery Valley has developed a strategy to ensure compliance with these 5 key areas, identifying the gaps and putting elements in place to achieve these. We continually look to improve what we offer to our employees and endeavour to remain an employer of choice.

As part of the learning and development element of Focus on Five we have been working with Skills Growth Wales and Stratum Learning and have secured £187k towards developing our employees.

This cannot be used for mandatory training but will help develop them in terms of their skills and knowledge of the business creating a more efficient workforce and a culture of continuous improvement.

We are delighted to be able to offer this training to our staff and it reaches employees at all levels, so there is something for everyone. Some of the initial training that will be given covers Strategic Communications, Operational Effectiveness and Organisational Development.

This will give all our employees a good grounding to becoming a leaner and more efficient site.

Contacting Us Out of Hours - a Reminder

Our normal office hours for **general enquiries** are between 9.00am & 5.00pm Monday to Friday, however if you need to contact us outside these times please use the same number **01495 211555**.

For **distribution enquiries** on Saturdays up until 1.00pm please contact us on **01495 322127**.


Tillery Valley
delivering nutritious meals

Email addresses change frequently -
If you change your email address please be sure to advise our
Customer Services Manager Michelle Brown:
michelle.brown@tilleryvalley.com

Tillery Valley Foods Limited, Cwmtillery Industrial Estate, Abertillery, Gwent NP13 1LZ
Telephone: 01495 211555 Fax: 01495 213839 www.tilleryvalley.com